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Earlier this year I wanted to change from Master Medical to a plan that would pay my physicians directly. It was important to me that the new plan cover office visits and prescriptions.

Ms. O'Neill worked with me when I chose my new health plan. She not only understood the different available plans, but also went out of her way to be helpful. Ms. O'Neill and her colleagues make me glad my health insurance is through PIA, and it feels good to support the Michigan State Medical Society at the same time.

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